



Acacia Gardens

(Mooroopna) Caravan Park

6705 Midland Highway, (P.O. Box 174) Mooroopna Vic 3629

Phone: (03) 58 252 793 ABN 63 378 283 716

Terms & Conditions:

A credit card deposit equivalent to 50% is required at time of booking. The park will process a charge against your credit card and sent if requested your confirmation to email, fax or postal address. The balance is due on check in (no cheques or money orders will be accepted on arrival).

Strictly no pets inside accommodation with the exception of medically certified guide dogs or designated pet friendly cabins.

All rooms are non smoking (cleaning fee of \$200.00 applies if not adhered to).

Cancellations:

Cancellations will only be refunded if accommodation is rebooked or at management discretion less \$20.00 administration fees.

Reception hours are 7.00 am – 7.00 pm Monday to Friday. Guests arriving outside these times must contact park reception to make alternative arrangements.

Guests who fail to arrive on the designated day will forfeit their deposit. Credit cards will be charge accordingly.

A credit card must be produced in the name of the person staying at the park on check in. Any damage cause may be charged against that card.

Check out time is 10.00 am. Late check outs can be arranged at an extra charge when available. Check in time is after 2.00 pm. Early check in times subject to availability.

We reserve the right to refuse a booking at any time from any person believed to be:

- Not the person on the booking request.
- Not the person named on the credit card or not be authorized to use the card.
- May cause damage to the property of the park or other guests
- May exhibit socially unacceptable behaviour.
- Be younger than 18 years and not accompanied by a responsible person over that age.
- Be concealing any unauthorized animal.

We reserve the right to eject guests and their visitors from the park who are deemed by management to be behaving in a socially unacceptable way, causing damage, disturbing other guests, using unacceptable language or otherwise breaking park rules. No refund will be given and charges will apply for damaged caused.